

Privacy Notice (How we use parent, carer & pupil information)

The categories of parent & carer information that we process include:

- personal identifiers and contacts (such as name, unique pupil number, contact details and address)
- safeguarding information (such as court orders and professional involvement)

The categories of pupil information that we process include:

- personal identifiers and contacts (such as name, unique pupil number, contact details and address)
- characteristics (such as ethnicity, language, and free school meal eligibility)
- safeguarding information (such as court orders and professional involvement)
- special educational needs (including the needs and ranking)
- medical and administration (such as doctors information, child health, dental health, allergies, medication and dietary requirements)
- attendance (such as sessions attended, number of absences, absence reasons and any previous schools attended)
- assessment and attainment (such as key stage and assessment results, post 16 courses enrolled for and exam results)
- behavioural information (such as exclusions and any relevant alternative provision put in place)

This list is not exhaustive, to access the current list of categories of information we process please visit the GDPR and Data Protection policies section of our website here:

<https://www.pinewood.herts.sch.uk/school/policies/>

Why we collect and use parent & carer information

We collect and use parent & carer information, for the following purposes:

- a) to contact you regarding your child
- b) to keep children safe (emergency contact details)
- c) to meet the statutory duties placed upon us for DfE data collections
- d) to carry out research
- e) to promote the school and engage with the community via the press or social media

Why we collect and use pupil information

We collect and use pupil information, for the following purposes:

- f) to support pupil learning
- g) to monitor and report on pupil attainment progress
- h) to provide appropriate pastoral care
- i) to assess the quality of our services
- j) to keep children safe (food allergies, or emergency contact details)
- k) to meet the statutory duties placed upon us for DfE data collections
- l) to carry out research

m) to promote the school and engage with the community via the press or social media

This document is based on DFE model guidance, July 2021

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing pupil information are:

- a) for the purposes of contacting you about your child / supporting pupil learning / monitoring and reporting pupil attainment progress / providing appropriate pastoral care / assessing the quality of our services / keeping children safe and meeting statutory duties placed upon us in accordance with the legal basis of performing a specific task in the public interest.
- b) For the purposes of keeping children safe this may also be in accordance with the legal basis of protecting the vital interests of the data subject or of another natural person
- c) For the purpose of promoting the school and engaging with the community via the press or social media this is in accordance with the legal basis of having obtained consent to use it in a particular way.

In addition, concerning any special category data, our conditions for processing data under Article 9 are:

- a) Vital interests
- b) Health or social care (with a basis in law)
- c) Reasons of substantial public interest (with a basis in law) under the conditions of:
 - a. statutory and government purposes
 - b. Support for individuals with a particular disability or medical condition
 - c. Counselling
 - d. Safeguarding of children and individuals at risk

Collecting parent, carer and pupil information

We collect parent, carer and pupil information via pupil information forms each year and via common transfer files or secure documents from other schools.

Parent, Carer and Pupil data is essential for the schools' operational use. Whilst the majority of information you provide to us is mandatory, some of it requested on a voluntary basis. In order to comply with the data protection legislation, we will inform you at the point of collection, whether you are required to provide certain pupil information to us or if you have a choice in this.

Storing pupil data

We hold pupil data securely for the set amount of time shown in our data retention schedule. For more information on our data retention schedule and how we keep your data safe, please visit the GDPR and Data Protection policies section of our website here:

<https://www.pinewood.herts.sch.uk/school/policies/>

Who we share pupil information with

We routinely share pupil information with:

- schools that the pupils attend after leaving us
- our local authority
- youth support services (pupils aged 13+)
- the Department for Education (DfE)
- the NHS and other health and social welfare services
- our IT service providers (such as Google for the purpose of providing email accounts)
- our Financial systems provider
- examining bodies and other education providers

Why we regularly share pupil information

We do not share information about our pupils with anyone without consent unless the law and our policies allow us to do so.

Youth support services

Pupils aged 13+

Once our pupils reach the age of 13, we also pass pupil information to our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19 year olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- youth support services
- careers advisers

The information shared is limited to the child's name, address and date of birth. However where a parent or guardian provides their consent, other information relevant to the provision of youth support services will be shared. This right is transferred to the child / pupil once they reach the age 16.

Data is securely transferred to the youth support service via encrypted email and is stored electronically and held for 7 years.

Pupils aged 16+

We will also share certain information about pupils aged 16+ with our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19 year olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- post-16 education and training providers
- youth support services
- careers advisers

Data is securely transferred to the youth support service via encrypted email and is stored electronically and held for 7 years.

For more information about services for young people, please visit our local authority website.

Department for Education

The Department for Education (DfE) collects personal data from educational settings and local authorities via various statutory data collections. We are required to share information about our pupils with the Department for Education (DfE) either directly or via our local authority for the purpose of those data collections, under:

Regulation 5 of The Education (Information About Individual Pupils) (England) Regulations 2013.

All data is transferred securely and held by DfE under a combination of software and hardware controls, which meet the current [government security policy framework](#).

For more information, please see 'How Government uses your data' section.

Requesting access to your personal data

Under data protection legislation, parents and pupils have the right to request access to information about them that we hold. To make a request for your personal information, or be given access to your child's educational record, contact Ed Uncle - Data Protection Officer (DPO) via email to dpo@pinewood.herts.sch.uk

You also have the right to:

- to ask us for access to information about you that we hold
- to have your personal data rectified, if it is inaccurate or incomplete
- to request the deletion or removal of personal data where there is no compelling reason for its continued processing
- to restrict our processing of your personal data (i.e. permitting its storage but no further processing)
- to object to direct marketing (including profiling) and processing for the purposes of scientific/historical research and statistics
- not to be subject to decisions based purely on automated processing where it produces a legal or similarly significant effect on you

If you have a concern or complaint about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office at <https://ico.org.uk/concerns/>

For further information on how to request access to personal information held centrally by DfE, please see the 'How Government uses your data' section of this notice.

Withdrawal of consent and the right to lodge a complaint

Where we are processing your personal data with your consent, you have the right to withdraw that consent. If you change your mind, or you are unhappy with our use of your personal data, please let us know by contacting Ed Uncle - Data Protection Officer (DPO) via email to dpo@pinewood.herts.sch.uk

Last updated

We may need to update this privacy notice periodically so we recommend that you revisit this information from time to time. This version was last updated on 30/11/2021

Contact

If you would like to discuss anything in this privacy notice, please contact Ed Uncle - Data Protection Officer (DPO) via email to dpo@pinewood.herts.sch.uk

How Government uses your data

The pupil data that we lawfully share with the DfE through data collections:

- underpins school funding, which is calculated based upon the numbers of children and their characteristics in each school.
- informs 'short term' education policy monitoring and school accountability and intervention (for example, school GCSE results or Pupil Progress measures).
- supports 'longer term' research and monitoring of educational policy (for example how certain subject choices go on to affect education or earnings beyond school)

Data collection requirements

To find out more about the data collection requirements placed on us by the Department for Education (for example; via the school census) go to <https://www.gov.uk/education/data-collection-and-censuses-for-schools>.

The National Pupil Database (NPD)

Much of the data about pupils in England goes on to be held in the National Pupil Database (NPD). The NPD is owned and managed by the Department for Education and contains information about pupils in schools in England. It provides invaluable evidence on educational performance to inform independent research, as well as studies commissioned by the Department.

It is held in electronic format for statistical purposes. This information is securely collected from a range of sources including schools, local authorities and awarding bodies.

To find out more about the NPD, go to <https://www.gov.uk/government/publications/national-pupil-database-user-guide-and-supporting-information>.

Sharing by the Department

The law allows the Department to share pupils' personal data with certain third parties, including:

- schools and local authorities
- researchers
- organisations connected with promoting the education or wellbeing of children in England
- other government departments and agencies
- organisations fighting or identifying crime

For more information about the Department's NPD data sharing process, please visit:

<https://www.gov.uk/data-protection-how-we-collect-and-share-research-data>.

Organisations fighting or identifying crime may use their legal powers to contact DfE to request access to individual level information relevant to detecting that crime.

For information about which organisations the Department has provided pupil information, (and for which project) or to access a monthly breakdown of data share volumes with Home Office and the Police please visit the following website: <https://www.gov.uk/government/publications/dfE-external-data-shares>.

How to find out what personal information DfE hold about you

Under the terms of the Data Protection Act 2018, you are entitled to ask the Department:

- if they are processing your personal data
- for a description of the data they hold about you

- the reasons they're holding it and any recipient it may be disclosed to
- for a copy of your personal data and any details of its source

If you want to see the personal data held about you by the Department, you should make a 'subject access request'. Further information on how to do this can be found within the Department's personal information charter that is published at the address below:

<https://www.gov.uk/government/organisations/department-for-education/about/personal-information-charter>

To contact DfE: <https://www.gov.uk/contact-dfe>.