

Hertfordshire County Council

Post-16 Transport to Education and Training Policy 2023/24

This Policy applies to all young people aged 16-18 years (attending sixth form or colleges of further education), regardless of when they started their course.

There is no statutory entitlement to transport post sixteen. Young people and their families should carefully consider the Post 16 transport policies when considering pathways beyond sixteen.

Background

This policy was initially introduced in September 2015 following decisions reached by Hertfordshire County Council Cabinet on 13 October 2014. Following an extensive consultation and engagement with stakeholders, including young people with SEND and their families between January and March 2023, the policy for 2023/24 has been updated in Sections A-D

The policy has been drafted considering the relevant provisions of the Education Act 1996 and with regard to the Post 16 transport to education and training statutory guidance published on 28 January 2019 as well as benefit and tax credit changes introduced in recent years.

Section	Page Number(s)
Structure of the policy	2
Section A: Core Offer and Other Sustainable Travel Options <ul style="list-style-type: none"> • Hertfordshire SaverCard Scheme • Spare Seats Scheme • Buy seats from other bus operators • Other Sustainable Travel Opportunities • Further Education Residential Support Scheme 	3 - 6
Section B: Travel Support for Young persons from Low Income Families	7
Section C: Travel Support for young persons with Learning Difficulties and/or Disabilities with an EHCP <ul style="list-style-type: none"> • Introduction • Independent Travel Training • Assessment • Changing Address • Financial Contributions • Personal Travel Budgets 	8-12
Section D: Complaints, appeals, general matters	13-14
Section E: Definitions and Other Matters	15-17

Structure of the policy

Section A - sets out the county council's core offer and sustainable travel options. This section of the policy applies to all young people other than those from low-income families or those with learning difficulties and/or disabilities.

Section B - addresses the position of young people from low-income families.

Section C - addresses travel support for young persons with learning difficulties and/or disabilities with an Education, Health and Care Plan (EHC Plan)

Section D - addresses complaints, appeals, general matters and definitions.

19 to 25 Policy

Transport for young people between the age of 19 and 25 will be considered in accordance with the 19-25 Transport Policy, www.hertfordshire.gov.uk/schooltransport Consideration will be given to the needs of the individual student, whether they are attending their nearest suitable provision, their ability to travel independently and any individual transport needs. Any provision agreed would consider the most suitable mode of travel support.

Section A: Core Offer and Other Sustainable Travel Options

Hertfordshire SaverCard Scheme 11-19

The Hertfordshire SaverCard is available to young people between the ages of 11 and 19.

Young people may purchase a Hertfordshire SaverCard from the council at a cost of £20 per academic year. This entitles them to purchase single and return tickets at half the adult fare for travel on public bus services throughout Hertfordshire, with the exception of services operated for Transport for London, where other discounts are available. The Hertfordshire SaverCard can also be used to certain destinations outside of the county including:

- Amersham (college and railway station)
- Aylesbury Bus Station
- New Barnet Railway Station
- Chesham Broadway
- Dunstable Square
- Edgware Bus Station
- Enfield Town Centre
- Harlow Bus Station
- Harrow Bus Station
- Luton Town Centre
- Mount Vernon Hospital
- Southgate Tube Station
- Uxbridge Bus Station

The Hertfordshire SaverCard Scheme is available to young people attending full-time education and living in Hertfordshire:

- Schools
- Institutions maintained or assisted by the Council
- Further Education institutions
- Establishments (outside the Further and Higher Education sectors) at which the authority secures the provision of education or training where the Skills Funding Agency have funded education

The Hertfordshire SaverCard can be used on public bus services at all times of the day, or any day of the week and over any distance (i.e., more or less than 3 miles). Eligibility for support for young persons from low-income families may be available – see Section B.

The Hertfordshire SaverCard is valid for 12 months and you can renew every year, as long as you're still eligible. You can renew up to 60 days before your current card expires.

To apply for a Hertfordshire SaverCard, go to www.hertfordshire.gov.uk/savercard

Train Cards

16-17 Saver Card

A **16-17 Saver** is a Railcard that makes train travel cheaper for young adults aged 16-17 with up to 50% off the full price of a train ticket or Season Ticket. You can use a 16-17 Saver on Standard Anytime, Off-Peak, Super Off-Peak and Advance tickets throughout Britain. There is no minimum fare requirement. The 16-17 Saver costs £30 and is valid for 12 months or until the holder's 18th birthday, whichever comes first. It can also be downloaded onto a smartphone.

[Download it now](#)

Student Railcard

A 16-25 Railcard is also available, known as the **Student Railcard or Young Persons Railcard**, which is a discount card giving one-third off eligible train tickets. Students and young adults can use the 16-25 Railcard on Standard Anytime, Off-Peak, Super Off-Peak Single and Return tickets, as well as Standard Class and First-Class Advance tickets. You can also link your 16-25 Railcard with an Oyster Card to get one-third off Off-Peak travel around London.

A 16-25 Railcard costs £30 for one year or £70 for three years. A 16-25 Railcard can be used at any time for Peak and Off-Peak travel. For journeys made between 04:30 and 10:00 Monday to Friday, a minimum fare of £12 is payable. There is no minimum fare when you travel at weekends, on Public Holidays, or during July and August. You cannot use the 16-25 Railcard on Season Tickets.

[Download it now](#)

Hertfordshire Train Card

The Hertfordshire Train Card is being phased out.

If you currently have a Hertfordshire Train Card and you are continuing on your current course of study at the same educational provision, you can reapply for a Hertfordshire Train Card for the 2023/24 academic year, or until you have completed your current course.

Hertfordshire Train Cards will not be issued to new applicants.

Financial support for young persons from low-income families may be available – see Section B.

Spare Seats Scheme

The county council are happy to provide spare seats on buses/coaches operated by the county council which are already running to provide transport for pupils who have a statutory entitlement for 2023/24.

If spare seats remain after demand from pupils of statutory school age has been met, young people aged 16-18 may purchase a spare seat to travel on a bus/coach operated by the county council.

Places are offered according to published criteria available at

<http://www.hertfordshire.gov.uk/schooltransport>

The charges for spare seats on bus or coach routes from September 2023 are outlined below:

Miles from Home to School	Charges for 2023/24 academic year, per pupil
0 – 2.99	£882
3 – 4.99	£1176
5 – 6.99	£1350
7 and over	£1554

For more details about the “Spare Seats” scheme for Education ‘E’ Routes and how to apply please go to www.hertfordshire.gov.uk/schooltransport

For more information contact Admissions and Transport on; 0300 123 4043 or via email to: transfer.admissions@hertfordshire.gov.uk

Spare Seats on taxis and small vehicles to Hertfordshire special schools

A pilot project will be launched in the autumn term, 2023, to trial the sale of spare seats in small vehicles contracted for young people who attend Hertfordshire special schools.

The charge for a spare seat in a small vehicle is a flat rate of £1554 per year. For those families who meet the low-income criteria the flat rate is £518. Charges are set annually based on full cost recovery. Places on small vehicles are offered in accordance with the following criteria:

- Children and young people who are looked after or were previously looked after
- Children and young people from families on low income
- CYP in receipt of the Disability Living Allowance (mobility) or the higher level of Personal Independence Payment (PIP)
- Children and young people who have the furthest to travel

Spare seats will be removed (with a month’s notice) if the space is required for a child eligible to transport support

Families who may be interested in the scheme will be contacted direct.

Buy seats from other bus operators

Young people may also purchase seats on vehicles run by individual schools, colleges or by third party commercial operators on the school or college’s behalf. For information on available routes please check individual school/college websites. Alternatively, a list of school routes is published at www.hertfordshire.gov.uk/schooltransport

For information about public bus routes go to www.intalink.org.uk

Other Sustainable Travel Opportunities

The Council is keen to ensure that as many young people as possible plan their travel arrangements so they can access their school, college or training provider by using sustainable ways of travel.

We offer the following:

1. An online journey planner – this helps families and young people plan their travel to places of learning, <https://www.intalink.org.uk/plan-your-journey/>
2. The promotion of an Active Travel Strategy – this complements the Sustainable Modes of Travel Strategy (SMOTs) published by the Council in relation to access to schools and colleges in Hertfordshire, www.hertfordshire.gov.uk/smots
3. Capacity building support, to help others, be they schools, colleges or communities to consider running their own home to school/college transport arrangements please email: schooltransport@hertfordshire.gov.uk

Further Education Residential Support Scheme

Young people can apply for support if they need to attend a course that is not available within reasonable daily travelling distance and if similar courses are not available nearer the young person's home. Further information can be found at;

www.direct.gov.uk/en/EducationAndLearning

Personal Transport Budgets (PTBs)

A PTB may be offered to parents/carers of pupils who are eligible for home to school transport support, where this offers best value for money to the county council. PTBs will not be available if public transport or an alternative sustainable transport option is available.

PTBs are calculated using a child's home to school distance measured by the county council's computerised mapping system and are paid for four journeys a day (one return journey to school in the morning and the same in the afternoon) at a rate of £0.55p a mile

For children in receipt of higher-level Disability Living Allowance (DLA) or Personal Independence Payment (PIP) an additional £150 termly payment will be included in the PTB funding.

Section B: Travel Support for Young persons from Low Income Families

Travel Support¹ will be provided for young people when all the following criteria are met:

1. The family is on low income² AND
2. The course attended is the nearest suitable to the permanent home address AND
3. It is over three miles and less than 10 miles from the permanent address, measured along the nearest available route

AND

4. No other funds are available to fund the transport (for example from the 16-19 Bursary Fund).

Where the nearest suitable provision is more than ten miles, travel support will be assessed on an individual basis.

Young people from low-income families who do not meet the above criteria, may apply for a free Hertfordshire SaverCard and use it in the way described within Section A. Young people are encouraged to gain help towards their discounted fares from the Bursary Fund, held by their learning provider. The council will not normally provide additional funding to support fares.

¹ See the definition of "travel support" in Section E.

² See the definition of "low income" in Section E.

Section C: Travel Support for young persons with Learning Difficulties and/or Disabilities with an Education, Health and Care Plan (EHC Plan)

Introduction

The county council will assess the travel needs of young people with learning difficulties and/or disabilities with an Education, Health and Care Plan (EHC Plan).

The county council has the discretion to determine whether to provide travel support to facilitate young people's participation in education and training.

When travel support is provided, transport is normally only provided at the start and end of the school/college day.

Only in exceptional circumstances connected to an individual's learning difficulties and/or disabilities and where no alternative mode of travel is available, will travel in a taxi or other small vehicle be considered.

Independent Travel Training

The county council is committed to promoting and supporting the delivery of Independent Travel Training (ITT), working with its partners to enable more young people with an EHCP to achieve independent travel. This is achieved through a structured process of training, monitoring and assessment, in preparation for, and during their transition into post-16 education and training.

Travel Training is available in each of the four colleges in Hertfordshire. More information can be found at; www.hertfordshire.gov.uk/schooltransport

For a student to participate in the Travel Training programme, they must meet all of the following criteria. They must:

- Have a current EHCP
 - Be eligible for transport support from Hertfordshire County Council
 - Be a Hertfordshire resident
- or**
- The student has already completed the Travel Training programme but is required to learn a new route to enhance their education/employment opportunities/ changed campus or college course.

As part of planning the travel arrangements for young people with learning difficulties and/or disabilities, we will co-ordinate any travel support offered with the provision and delivery of Travel Training.

Travel Training is an AQA accredited programme which is planned and structured and agreed with the young person, their school/college and family. Usually when Travel Training is offered it will be on the basis that an assessment of readiness will have been undertaken by those working closely with the young person and their family, for example their existing school, or college. If Travel Training is unreasonably refused by the young person or their family three times and there has been no change in circumstances/need or ability to participate in the programme, transport support will be withdrawn.

When a young person with an EHC Plan can travel independently (and where applicable has received independent travel training), they will be considered within the general aspects of this policy statement. Information about the young person's ability to travel independently will be collated from parents and the young person, travel trainers, schools and colleges, and assessed when travel support is requested.

Most young people with an EHCP are eligible for a disabled concessionary bus pass allowing free travel at all times on buses in Hertfordshire (generally only at off-peak times elsewhere in England). If a young person is unable to travel by bus without assistance, a companion bus pass is available, allowing a companion to travel free of charge within Hertfordshire <https://www.hertfordshire.gov.uk/services/adult-social-services/transport-for-older-people-and-disabled-people/bus-passes-for-disabled-people.aspx>

The Hertfordshire SaverCard and/or National Train Card are also available to assist with travel to school or college. Those who qualify under low-income criteria may apply for a free Hertfordshire SaverCard.

Assessment

When determining whether travel support should be provided and the type of transport support, the Council will consider:

- the needs of those young people who, without travel support, would be unable to attend an education or training establishment;
- the Council's duties to ensure that enough suitable education and training is provided to meet the reasonable needs of 16–18-year-olds who live in Hertfordshire;
- distance and journey time from the young person's home to establishments of education and training, the cost of transport and alternative means of transport. Reasonable maximum one way travel is usually considered to be up to ten miles with a maximum travel time usually considered to be 75 minutes. Where the nearest suitable provision is more than ten miles, this will be assessed on an individual basis;
- the nature and complexity of the route or alternative routes which the young person could reasonably be expected to take;
- the reasons why a young person wishes to attend one establishment rather than another;
- whether the young person has an Education Health and Care Plan (EHCP) and they are attending the education/training provision named as nearest suitable in Section I or the EHCP.
- statements in an Education, Health and Care Plan (EHC Plan) about transport to the education provision;
- supporting evidence from professionals involved with the young person and their family;
- if there is a nearer education provision which is suitable and can provide the same or similar qualification(s) or course;
- the best use of the county council's resources;

- the nature of the young person's special educational needs, disability and/or learning difficulty. This includes the physical ability of the young person to walk, accompanied as necessary by a responsible adult to the learning provision or a pickup point;
- whether the young person has received travel training, is able to travel independently and his/her ability to access public transport or transport operated by others;
- information contained in the assessment made under the Children & Families Act 2014 together with any other relevant information supplied;
- the Council's legal obligations and, in particular, those imposed by the Equality Act 2010 and Human Rights Act 1998.

Changing Address

When students with an EHCP change address, the parent/carer must contact the SEN Transport Team as transport needs will need to be re-assessed. For further information regarding moving out of Hertfordshire please refer to Section E, page 15.

Financial Contributions

As part of our commitment to using travel support to improve long term outcomes and independence for young people, the county council will offer transport support to those young people who meet the criteria outlined above. However, a financial contribution, based on 20% of the average cost of SEND transport, will be required. The financial contribution is not full payment for transport and refunds are not provided for non-attendance.

Following extensive consultation and engagement with stakeholders, including young people with SEND and their families between January and March 2023, the charging structure for financial contributions has been amended:

- The financial contribution for young people **continuing** on post-16 transport for the academic year 2023/24, will continue to be calculated based upon the distance travelled with a maximum payable of £1554 per year per student, with the county council funding the balance. The scale of contributions is as outlined on Page 11.
- The financial contribution for young people accessing transport support under the 16-18 policy for the first time in the academic year 2023/24, will be charged at a flat rate of £1554 per student, regardless of the distance travelled. The contribution will be proportional depending upon the number of days a week a young person travels.

The financial contribution is calculated according to average overall transport costs regardless of the complexity of the transport required to match the individual transport needs of the young person. It can be paid annually, termly or half termly.

The contribution will be waived if the family meets the "low-income" definition and provides evidence that a claim for financial support from the Bursary Fund was unsuccessful. Schools and colleges will be asked to confirm all Bursary Fund applications and the level of funds allocated towards transport costs.

Families not eligible for the low-income waiver who feel unable to pay the transport fees can make a case to be considered outside the policy through the existing 2-stage complaints process as explained in Section D.

Financial Contributions – for those who received transport support under the Post 16 policy in the 2022/23 academic year

Miles	Number of school / college days	Annual Cost (£)	Cost per term 23/24 (£)	1st Instalment (£)	2nd Instalment (£)
0 - 2.99	2	390	130	65	65
	3	582	194	97	97
	4	780	260	130	130
	5	972	324	162	162
3 – 4.99	2	516	172	86	86
	3	780	260	130	130
	4	1038	346	173	173
	5	1296	432	216	216
5 – 6.99	2	594	198	99	99
	3	894	298	149	149
	4	1188	396	198	198
	5	1488	496	248	248
7 and over	2	684	228	114	114
	3	1026	342	171	171
	4	1368	456	228	228
	5	1554	518	259	259

Personal Travel Budget

A Personal Travel Budget (PTB) is available to parents/carers of young people living in Hertfordshire who have been assessed as eligible to home to school transport and who have an Education, Health and Care Plan (EHCP). Applications for a PTB from families with young people without an EHCP will be assessed on an individual basis but will not be available if there is a public/sustainable transport alternative.

PTBs are calculated using the home to school/college distance calculated by the computerised mapping system used by the county council and is paid for four journeys a day (one return journey to school/college in the morning and the same in the afternoon).

Following an extensive consultation and engagement with stakeholders, including young people with SEND and their families between January and March 2023, the PTB mileage rate has been increased to 55p per mile.

For young people with higher level of need, for example higher level Disability Living Allowance (DLA) or Personal Independence Payment (PIP) (mobility) an additional flat rate termly payment of £150 (or proportional to days travelled) is available in recognition of additional transport needs.

If agreed, a PTB will be paid from the date confirmed following assessment. PTBs will not be backdated prior to the receipt of an application.

PTB Example - young person travelling five miles to their education/training provider

Mileage (5) x Journeys (4) x Mileage Rate (0.55) = £11 a day
190 days in every school year = 190 x £11 = £2090 annual payment

The PTB is split equally with three termly payments throughout the year. In this example the three payments are calculated based on the young person attending school/college full time (190 educational days per year) as follows:

Daily Rate (£11) x Days Attended (190) = £2090 (rounded to £697 every term)

PTBs are paid termly in advance using a direct payment card, further details are available from the SEN Transport team – schooltransport@hertfordshire.gov.uk

Section D: Complaints and appeals, general matters

There is no statutory entitlement to transport post sixteen. Young people and their families should carefully consider the Post 16 transport policies when considering future pathways beyond sixteen.

Complaints

1. If you would like to make a complaint about the service you have received regarding home to school/college transport, information provided through the link below outlines the council's complaints procedure and provides an on-line complaints form_ www.hertfordshire.gov.uk/complaints
2. If you believe
 - a. The county council has not applied this policy correctly, OR
 - b. There are compelling reasons to justify making an exception to the policy, you may pursue the two-stage appeal process.

Stage 1: Discretionary Transport Panel

If you feel that your case is as an exception to the Post 16 Transport Policy, you can apply for your case to be considered by a Discretionary Transport panel under the following criteria:

- Your child has not been offered home to school/college transport support, but you believe your individual circumstances are so exceptional that transport should be provided, OR
- Your child has been offered transport support, but you disagree with the mode of transport provided. A Transport Assessment Panel will consider cases where a parent/carer disagrees with the type of transport provision that has been identified including for those children with SEND.

All other transport related issues will be considered through the county council's normal complaints procedure. Further information is available at www.hertfordshire.gov.uk/complaints

You will be informed in writing of the outcome of your discretionary transport request.

Discretionary transport will only be agreed for a specific period, usually for no more than a term. If you want transport arrangements to continue beyond this initial period, you must reapply at least two weeks before the end of the agreement.

Discretionary Transport applications will only be considered once within the same academic year. An application will only be reconsidered on the following grounds:

- If there has been a **significant and exceptional change of circumstances** since the original application was considered by the Discretionary Transport Panel. An example of this could be a newly diagnosed medical condition that was not previously in existence.
- If new evidence is disclosed which was not available at the time of the original Discretionary Transport Panel hearing. An example of this could be a medical condition that has changed significantly since the original Discretionary Transport Panel.

The Discretionary Transport Panel will only reconsider a rejected case within the same academic year if one or both grounds apply.

If the Discretionary Transport Panel accepts an exceptional change of circumstances, the case will be reheard at Stage 1 of the appeal process and the applicant will be notified of the outcome in writing.

Stage 2: Senior Officer Review

If your request for discretionary transport is unsuccessful, you have the right to ask for case to be reviewed by a senior manager. If you believe your young person's transport provision should be reviewed please contact the Transport Team by emailing schooltransport@hertfordshire.gov.uk or by calling the Customer Service Centre on 0300 123 4043.

Section E: Definitions and Other Matters

Changing Address

If you are moving into Hertfordshire, your young person has an Education, Health and Care Plan (EHCP) and is eligible for transport support, you must tell the Special Educational Needs Team in your current home authority when you are moving. This is because all Local Authorities in England have six weeks to transfer, or take over, an EHCP from the date you move. When you know your moving date immediately contact the school transport team in Hertfordshire to apply for transport support: schooltransport@hertfordshire.gov.uk Your application will be assessed within 10 days of receipt.

If you are moving out of Hertfordshire, you must inform your Hertfordshire Special Educational Needs Officer of the date you are moving, and where you are moving to. They will contact the SEND team in your new local authority area and arrange for your child's EHCP to be transferred. Transport provided by Hertfordshire County Council will cease on the day you move to the new authority.

Bursary Fund

The Bursary Fund is direct funding provided by the government to schools and colleges to assist 16-19-year-olds on low-income or circumstances to continue in education or attend a training course, including unpaid work experience. Young people aged 19 and over can apply for a bursary if they are continuing on a course, they started aged 16 to 18 or have an EHCP. The fund may be used to assist with transport costs. For more information on the Bursary Fund please go to: www.gov.uk/1619-bursary-fund

The fund is made up of two parts:

- bursaries of £1200 a year to the most vulnerable young people
- a discretionary fund provided direct to providers (schools, special schools, colleges, academies and training providers).

The intention of the discretionary fund is to support young persons who face genuine financial barriers to participation, such as the cost of transport.

The defined vulnerable group includes:

- A young person in or recently left local authority care
- A young person on Universal Credit because they are financially supporting themselves
- A young person receiving Disability Living Allowance (DLA) or Personal Independence Payment (PIP) in their own name and also getting Universal Credit

How the Bursary Fund will be considered:

Eligibility for support from The Bursary Fund will be considered when considering an application for transport support. Prior to applying to the county council for transport support, an application should be made direct to the relevant school or college for Bursary funding to support the cost of travel.

Local Offer

The Hertfordshire Local Offer includes information on transport and can be found at: www.hertfordshire.gov.uk/localoffer

Low-income

Low-income families are defined as those having children entitled to Free School Meals (FSM) on the basis of their income or whose parents are in receipt of their maximum level of Working Tax Credit.

To be eligible for free school meals, a child's parents/carers must be receiving one of the following:

- Income Support, dated in the last three months
- Income-based jobseeker's allowance, dated in the last three months
- Income-related Employment and Support Allowance, dated in the last three months
- Universal Credit, showing your most recent statement from your on-line journal, dated within the last 31 days, or other recent written confirmation from the DWP as is available to you*
- Pension Credit (guarantee credit) notification, dated in the last 3 months
- Child Tax Credit with income less than £16,190 and not receiving Working Tax Credit, based on most recent tax credits award notice or other verifiable evidence
- Maximum Working tax Credit, based on most recent tax credits award notice or other verifiable evidence
- Where the family have 'no recourse to public funds and subject to an income threshold as follows:
 - £22,700 per annum for families outside London with one child.
 - £26,300 per annum for families outside London with two or more children.
 - In addition to these income thresholds, there is a capital savings threshold of £16,000.

Your child does not need to be receiving FSM, but they do need to meet the criteria for getting FSM.

Where a young person is living independently away from their family home (including private fostering arrangements), and that young person meets the "low income" definition, circumstances will be considered on a case-by-case basis.

* Since April 1st 2018, Universal Credit has only been a qualifying benefit for free school meals if you have wages or salary below £7400 a year (or £658 per month for the last 3 months) A pupil who was eligible for FSM on 1 April 2018, or who has become eligible under the benefits/low-earnings criteria since then, will continue to receive free meals, even if their household income later exceeds the earnings threshold, up until March 2025 and then until the end of their phase of education (e.g. primary to secondary). If this earnings rule does apply, please submit details of recent earnings from your DWP Universal Credit journal.

Measuring distances

Home to school distances for transport purposes are measured using a network of roads and pathways from a young person's home address to the school, college or other relevant establishment. For full details please go to: www.hertfordshire.gov.uk/schooltransport

For information on routes to school or college, please use the Journey Planner found at <https://www.intalink.org.uk/plan-your-journey/> where you can also find the nearest school or college calculator which provides home to school distances.

Nearest suitable course

This is the nearest educational establishment at which the course or the majority of the course is offered.

In relation to young people with learning difficulties and/or disabilities, the county council, when determining whether to provide transport support, will consider various matters including whether the course attended is the nearest suitable (see Section C above for full details).

Travel support

May be provided by a local bus route, an education route, a route run by a school or college, or train travel, considering cost effectiveness and ensuring travel support is appropriate for young person's individual circumstances. Alternative modes of travel, for example walking (with a travel assistant/aid) and cycling will also be considered. A Personal Travel Budget (PTB) and provision of a concessionary travel card may be available in some cases.

Young person

Over compulsory school age aged 16-18 and those continuing learners who started their programme of learning before their 19th birthday.

Other matters

Changing circumstances

Decisions reached in relation to young people will be reviewed as necessary to ensure that changing needs and circumstances can be identified and met, where applicable.

Exceptional circumstances

This policy sets out the county council's general approach to transport support for young people aged 16-18. However, the county council will take into account individual circumstances to determine whether there are exceptional circumstances, justifying consideration outside of the policy through the two stage complaints process outlined above.

Behaviour and attendance

Travel support may be withdrawn if a young person does not adhere to acceptable behaviour standards and/or maintain regular attendance. If damage is caused to the vehicle or other property, the young person or parent/carer will have to pay for repairs and may be prosecuted.